

## HEALTH CARE FACILITY QUESTIONNAIRE

Please answer all questions fully. Submit this Questionnaire with a **completed** ACORD Commercial Insurance Applicant Information Section and prior carrier loss runs.

Named Insured: \_\_\_\_\_

Do all professionals, and the business, have current licenses where required by statute?  Yes  No

If the business maintains a web site, state the address: \_\_\_\_\_

### BUSINESS INFORMATION

1. Contact person/phone # for: Inspection: \_\_\_\_\_ Accounting/Records: \_\_\_\_\_
2. Operating as:  For profit  Nonprofit  Other (please describe): \_\_\_\_\_
3. Interest of Named Insured in premises:  Owner  General Lessee  Tenant  Other: \_\_\_\_\_
4. Part occupied by Named Insured:  Entire  Portion (\_\_\_\_ %)  Other (Lessor's Risk Only)
5. Date business established: \_\_\_\_\_

### PROHIBITED CIRCUMSTANCES

If any of the questions in this section are answered "YES", you are not eligible for coverage.

1. Do you provide 24-hour care at the patient's home?  Yes  No
2. Are any of your employees also employed either part-time or full-time at a hospital or nursing home?  Yes  No
3. Do you employ any nurse midwives?  Yes  No
4. Do you perform any laser surgery (PRK, Lasik, etc)?  Yes  No
5. Do you employ nurse practitioners?  Yes  No
6. Do you use nurse registries?  Yes  No
7. Do you use druggists?  Yes  No
8. Do you employ optometrists?  Yes  No
9. Do you employ x-ray technicians?  Yes  No
10. Are you a home health care provider?  Yes  No

### TYPE OF FIRM

11. Type of firm:
- |  |  |   |
|--|--|---|
| <input type="checkbox"/> Counseling Agency             | <input type="checkbox"/> Facility for the Mentally Handicapped   | <input type="checkbox"/> Mental Health Center               |
| <input type="checkbox"/> Drug/Alcohol Rehab Center     | <input type="checkbox"/> Facility for the Physically Handicapped | <input type="checkbox"/> Physical/Occupational Rehab Center |
| <input type="checkbox"/> Foster Care home              | <input type="checkbox"/> Group Home                              | <input type="checkbox"/> Shelter                            |
| <input type="checkbox"/> Halfway House                 | <input type="checkbox"/> Hospice                                 | <input type="checkbox"/> Other (describe): _____            |
| <input type="checkbox"/> Facility for the Mentally Ill |  |   |

12. Describe daily operations:  
 \_\_\_\_\_  
 \_\_\_\_\_

**PREMISES**

13. Age of building: \_\_\_\_\_
14. Construction halls: \_\_\_\_\_
15. Number of floors: \_\_\_\_\_
16. Total square footage: \_\_\_\_\_
17. Number of exits: \_\_\_\_\_
18. Central station alarm:  Yes  No
19. Emergency lighting:  Yes  No
20. Fully sprinklered? If no, describe extent of sprinklering:  Yes  No
- \_\_\_\_\_
21. Last update: \_\_\_\_\_ Wiring: \_\_\_\_\_ Plumbing: \_\_\_\_\_
22. Are emergency facilities readily available:  Yes  No
23. Smoke detectors in all sleeping rooms?  Yes  No
24. Do you have swimming pools?  Yes  No  
 If yes, complete the **Swimming Pools/Water Features Questionnaire CGE 182.**
25. Has an emergency evacuation plan been prepared?  Yes  No
26. Are both scheduled and unscheduled fire and emergency drills conducted?  Yes  No
27. Was building built for this purpose?  Yes  No

**OPERATIONS**

28. Does your facility:
- a. Diagnose patients/residents?  Yes  No
- b. Prescribe treatment or medications to patients/residents?  Yes  No
29. Describe all services provided (attach any brochures or other advertising material used by the facility. Also attach audited financial statement or annual report):  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_
30. Are outpatient services provided?  Yes  No
- c. If yes, number of outpatient visits annually: \_\_\_\_\_
31. Number of beds: \_\_\_\_\_ Average Occupancy: \_\_\_\_\_ Licensed # of beds: \_\_\_\_\_
32. Resident age groups (give number for each):  
 Under 18 years \_\_\_\_\_ 18-65 years \_\_\_\_\_ Over 65 years \_\_\_\_\_
33. Patient admission is:  Forced  Voluntary
34. Are patients/residents accepted on a court order?  Yes  No
35. Are there procedures in place for patient screening and acceptance?  Yes  No
36. Are current records and files maintained on each patient?  Yes  No
37. Have any patients/residents been given a probable diagnosis of Alzheimer's?  Yes  No
- d. If yes, how many and at what stage? Stage 1: \_\_\_\_\_ All other stages: \_\_\_\_\_
38. Have any patients/residents been diagnosed with mental illness?  Yes  No
39. Average length of stay for patients/residents: \_\_\_\_\_
40. Are residents/patients allowed to leave premises unattended?  Yes  No
41. Number of non-ambulatory residents: \_\_\_\_\_

42. Any non-ambulatory patients above the second floor?  Yes  No
43. Describe management's/administrator's education and experience:  
 \_\_\_\_\_
44. Is there a record keeping system in place that documents:  
 e. Operational procedures?  Yes  No  
 f. Incidents?  Yes  No
45. Do you train new paraprofessionals (i.e. aides, homemakers)? If yes, explain:  Yes  No  
 \_\_\_\_\_
46. Do you provide ongoing training for paraprofessionals?  Yes  No
47. Describe the duties of volunteers or students:  
 \_\_\_\_\_
48. Additional insureds (state their interests in insured's operation):  
 \_\_\_\_\_
49. Total all locations: \_\_\_\_\_ Receipts: \_\_\_\_\_ Outpatient Visits: \_\_\_\_\_
50. How are funds obtained (i.e. Medicare, donations, fees, government grant, etc.)?  
 \_\_\_\_\_
51. Do you sell or lease any medical equipment or other products to others?  Yes  No  
 g. If yes, describe, indicating who is responsible for maintenance and **submit a copy** of the contract.  
 \_\_\_\_\_
- h. Receipts: \$ \_\_\_\_\_
- i. Do you require lessees to provide certificates of insurance?  Yes  No
52. Do you lease or rent any equipment from others?  Yes  No

**EMPLOYEE PROCEDURES & STAFFING**

53. Do any of the medical professionals, to be insured under this policy, operate a separate practice and/or have ownership in a medical institution?  Yes  No
54. Staffing:

Staff	Total Number	Staff	Total Number
Nurse Anesthetists		Counselors	
Nurse Practitioners		RN/LPN/LVN's	
Nurse Midwives		Technicians	
Social Workers		Aides/Homemakers	
Psychologists		Occupational Therapists	
Physical Therapists		Other (Define)	

55. Do you comply with minimum required staff standards for each shift?  Yes  No
56. Are all staff certified/licensed according to federal, state, or local requirements?  Yes  No
57. Are any staff working on a contract basis?  Yes  No  
 If yes, do you require proof of separate professional liability insurance?  Yes  No
58. Check all procedures you use when hiring professionals, paraprofessionals, or any other employee providing patient care at your facility:
- a. Educational background or residency program check, when applicable:  None  Written  Verbal
- b. Previous employers check:  None  Written  Verbal

- c. Personal references check:  None  Written  Verbal
- d. Verify any pending license suspensions or revocations or any pending disciplinary actions by other facilities:  None  Written  Verbal
- e. Verify any professional liability or work-related claim that has previously been made against any individuals:  None  Written  Verbal
- f. Criminal background check:  None  Written  Verbal
- g. Are copies of background checks kept on file?  Yes  No

### EDUCATION, LICENSING, ACCREDITATION

59. Do you currently comply with any state or municipal licensing requirements in the operation of your facility?  Yes  No  
 If no, state reasons for non-compliance and steps being taken to correct: \_\_\_\_\_
60. Have you had any licensing or code violations in the past three years?  Yes  No
61. Does state licensing differentiate patient's/resident's ability for self preservation in the event of emergency?  Yes  No
62. Is the facility accredited by any governmental or other body (i.e. JCAH, AAAHC)?  Yes  No  
 Please describe: \_\_\_\_\_
63. Are you a member of any professional association or organization?  Yes  No  
 Name of association or organization: \_\_\_\_\_

### RISK MANAGEMENT

64. Do you have a formal written risk management program?  Yes  No
65. Is there a designated risk management person? If no, how are these duties delegated?  Yes  No  
 \_\_\_\_\_
66. Do you have a written requirement that physicians, oral surgeons, and dentists providing services at your facility(ies) carry professional liability insurance and provide proof of this coverage?  Yes  No
67. Do you have:
- a. Written job descriptions?  Yes  No
  - b. Policies and/or procedures manual?  Yes  No
  - c. Full-time administrator or medical director on staff?  Yes  No
  - d. Formalized loss control and claim prevention training program?  Yes  No
  - e. Emergency shelter arrangements for residents?  Yes  No
68. Have you entered into any other contractual agreements?  Yes  No
- a. If yes, is legal advice sought to write and approve?  Yes  No
  - b. Does the agreement require you to hold any third party harmless?  Yes  No

### PREVIOUS EXPERIENCE

69. Have you or any partner, officer, director or employee ever been the subject of disciplinary action by a regulatory authority as a result of their professional activities?  Yes  No  
 a. If yes, explain: \_\_\_\_\_
70. **MISSOURI APPLICANTS: DO NOT ANSWER THIS QUESTION**  
 Has insurance of this type been canceled, refused, or non-renewed by a regulatory authority as a result of their professional activities?  Yes  No



a. If yes, give name of company, date and reason:

Prior Carrier Information For The Past Three Years					
Year	Carrier	Policy Number	Coverage	Check if Claims-Made	Premium

71. Provide the following information for all claims, suits, or incidents which may give rise to a claim for the past five years. Attach a separate sheet if necessary.

Dates (Month/Year)	Allegations	Amount	Paid	Reserve

**IMPORTANT NOTICE**

I DECLARE THAT THE STATEMENTS MADE IN THIS APPLICATION ARE COMPLETE AND TRUE TO THE BEST OF MY KNOWLEDGE AFTER REASONABLE INQUIRY.

Any person who knowingly and with intent to defraud any insurance company or another person submits an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information containing any material fact thereto, commits a fraudulent act that is subject to criminal and substantial civil penalties. **I agree that any intentional concealment or misrepresentation of a material fact concerning this insurance or the subject thereof may void any policy issued.**

(As part of our underwriting procedures, a routine inquiry may be made to obtain applicable information concerning character, general reputation, and credit history. Upon your written request, additional information as to the nature and scope of the report, if one is made, will be provided.)

Applicant Signature	Title	Date
Producer Signature	Date	
Producer Name and Address		